

Resume of Larry Gentleman

Value Offered

I can increase customer satisfaction and obtain repeat customers by providing quality service, treating complaints as a request for help, and extending the same courtesy and respect to co-workers as I do to customers.

Work Experience

Mountain Man Consulting Grande Prairie Internet Consultant and Graphics Designer

- Utilized and am very proficient in the following high end application packages : Photoshop 7, PhotoImpact, AutoCAD 2000i, FlashMx, FireworksMx, Dreamweaver MX, Adobe GoLive 5, Corel Draw, Illustrator 10, Adobe Premier 6, Sound Forge 4.5 and Microsoft Office XP Suite.
- Very proficient with Flash Presentations producing a number of business card cd e-portfolio's and business presentations complete with voice, music and animation. I also adopt Flash into most of my Web Page productions.
- Very active lately with Producing Dynamic Sites utilizing MySql database and PHP. I am also proficient with including CSS and SSI for efficient performance. I am not a big fan of Java, ASP, or Perl.
- Involved with liaison for customer ISP's, setting up customer accounts, including security and maintenance of the ISP. Included performance was tutoring clients on Internet operations, hardware support on Customer machines, and Network support.
- Obtained new Internet Clients and designed WEB pages from concept to finish.
- Maintained Client accounts with updates, redesigns, and new ideas. Produced innovative Internet Marketing Techniques. Produced fantastic results with WEB submission techniques for search engines

Microcomputers Plus (1998) Grande Prairie Service Technician

- Helped to establish new and used computer store called Computer Renew
- Consulted with customers and obtained sales for used and new computer equipment.
- Performed repairs and upgrades on many different manufacturers computers such as Compaq, Packard Bell, Hewlitt Rand and Dell.
- Supervised part time junior workers.
- Operated Till and sales for the front store operation.

Cariboo HI-Tech (1992-1997) Quesnel B.C. General Manager

- Computer and peripherals sales and repairs
- Obtained and performed Forestry Mapping using Generic CADD and Microstation.
- Conducted night school classes for School District #28 on computer operations in DOS and Windows 95 as well as Word Processing and Spreadsheets.

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#17 2001 Uplands St.
Prince George B.C.

Phone (250) 562-0871
Website www.onegentleman.biz

CompuCollege (1987-1992) Burnaby B.C. Instructor

- Instructor for a 10 month curriculum in Computer operations and Electronics Theory.
- Maintained College computers and Novell Network.
- Responsible for curriculum changes to enable the Instruction to be current with Industry.

Educational Various Instructor

- Instructor at B.C.I.T in Burnaby B.C., night school classes. Two years of constructing 6 levels of basic electronic theory and practical troubleshooting of electronic circuits.
- College of New Caledonia in Prince George B.C. One year of setting up Electronic theory courses and practical experiments with circuits for Electrical Apprentice trainees.
- Prince George Secondary. One year of relief teaching for electronic shop courses.

Technicare Prince George B.C. Technician

- Repair and maintenance of Medical CAT Scanners in B.C. Alberta and Europe.
- Responsible for extensive budget in spare parts for the Western Region.
- Initiated all business transactions with the hospital administration; including yearly service contract, proposals for enhanced service or equipment, and liaison with medical Staff.
- Extensive travel involved to the USA , Europe and the Western Provinces. The main responsibility was maintaining the scanners at Prince George and Kamloops B.C.

Bertsch Electronics Quesnel B.C. Technician

- Using Tango PCB software to design a PCB to interface SCSI to IDE protocols for a standard disk drive. The PCB included surface mount and LSI components.
- Trained in New York on a pick and place robot to produce these PCB's .

Education

<i>A+ Certification</i>	Sylvan Prometric	Edmonton Alberta
<i>Exceptional Customer Service</i>	SEA Consulting	Grande Prairie Alberta
<i>Provincial Instructor Diploma</i>	UBC	Vancouver B.C.
<i>Electronic/Electrical Technologist</i>	St.Clair College	Windsor Ont.
<i>Grade XIII</i>	Quesnel Secondary	Quesnel B.C.

References

Asser Ghazouly	Manager-SpringFresh Canada Ltd.	(780) 539-1900
Dwaine Walterhouse	Owner- Delta T Control	(780) 539-5161